

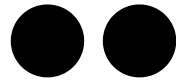


ANNUAL REPORT

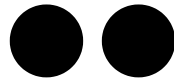
2020/2021



THE GIFT OF DIGNITY
BARRIER-FREE



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Purpose

Promote the acceptance and use of Assistance Dogs for persons with disabilities in Singapore to improve their quality of life.

Our Vision

Every disabled person with their Assistance Dog can lead life to the fullest.

Our Mission

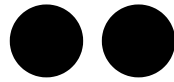
To improve the lives of the disabled through Assistance Dogs.

Our Goal

To be the go-to resource for anything on Assistance Dogs in Singapore and uphold public confidence towards Assistance Dogs and their disabled handlers.



K9Assistance logo and tagline



K9Assistance (Limited) (“K9Assistance”) was incorporated as a company limited by guarantee on 3 April 2020 and registered as a charity under the Charities Act (Chapter 37) since 22 December 2020.

Unique Registration Number (UEN): 202010657N

Registered Address: 19 Tanglin Road
#04-01B, Tanglin Shopping Centre
Singapore 247909

Auditor : Tan Kia Yew & Co.

Banker: DBS Bank Limited

Lawyer: Ms. Pauline Ang
Goodwins Law Corporation Advocates & Solicitors

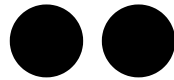


Photo of Cassandra and Esme

2020 was the inception year for K9Assistance and also the year we lost Esme, the retired Guide Dog to cancer. Esme had enabled me to travel safely and independently since 2011 despite my vision impairment. Her amazing impact to my personal life over the last decade had seeded the idea behind the formation of K9Assistance to advocate for society's understanding, acceptance and use of Assistance Dogs for persons with disabilities in Singapore to improve their quality of life.

We aim to lead by example and make life accessible for Singaporeans with different disabilities to enable them to lead life to the fullest with Assistance Dogs. During the financial year, K9Assistance became a registered charity, launched our website, held our official launch virtually via Facebook Live with sign language interpretation and started our online fund-raising campaign.

The effect of COVID has impacted people, families and businesses in every country across the world and changed our way of living. Mental wellness and quality of life are increasingly important. With safe distancing measures in place, it has become more difficult for persons with disabilities to access day to day care, and many are facing isolation. Our next step is to achieve our IPC status by end of the new financial year to gain credibility, and have a significant amount of society who would say yes to Assistance Dogs to get us closer to being ready to bring Assistance Dogs into Singapore to empower persons with disabilities.



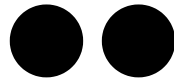
I am especially grateful to L87 Foundation for their belief and generous pledge of support to K9Assistance in the next two years. This will allow us to lay the foundation for Assistance Dogs to be accepted into Singapore's society, provide the necessary resources to run our operations and establish more engagements with our stakeholders.

In the year ahead, K9Assistance will toil the soil, and to seed the much-needed understanding to allow Assistance Dogs to do their wonderful work of enriching the lives of persons with disabilities. Through my experience, I have to say it takes almost all of society's understanding and kindness to allow a person with disability to use an Assistance Dog in their daily life and live life to the most purposeful. Please do give us your support and tell your family, friends, co-workers, bosses, employees all about Assistance Dogs so that the ground can be ready for Singapore to have our first Assistance Dog specially trained and work here.

As we journey into the years ahead, may the legacy of Esme's pioneering advocacy for a more inclusive Singapore continues to light the path forward for all.

A handwritten signature in black ink, enclosed within a hand-drawn oval.

Cassandra Chiu Mei Mei
Chairperson



K9Assistance is governed by a Board of Directors, which is the governing body responsible for overseeing and managing the charity.

Ms Cassandra Chiu Mei Mei

Chairperson

3 April 2020 – Present

 Psychotherapist

Dr. Leong Sau Mun Dawn-joy

Director

3 April 2020 – Present

 Researcher

Mr Andrew Chew Hew Jeow

Director

3 April 2020 – Present

 Communications Professional

Dr. Soon Genliang, Kent

Director

25 September 2020 – Present

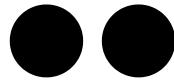
 Veterinarian

Ms Olsen Eunice Elizabeth

Director

3 April 2020 to 4 September 2020

 Creator and Executive Producer



Role of the Governing Board

The Board's role is to provide strategic direction and oversight of K9Assistance's programmes and objectives and to steer the charity towards fulfilling its vision and mission through good governance.

Board Meetings and Attendance

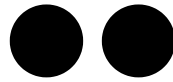
A total of six Board Meetings were held during the financial year ending on 30 June 2021 with 100% attendance by Board members.

Disclosure of Remuneration and Benefits received by Board Members

No Board members are remunerated for their Board services and there is also no paid staff in the financial year.

Conflict of Interest Policy

All Board members are required to comply with the charity's conflict of interest policy. The Board has put in place procedure for Board members to declare actual or potential conflicts of interests on a regular and need-to basis. Board members are also abstained and do not participate in decision-making on matters where they have a conflict of interest.



Official Launch of K9Assistance

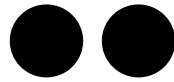
During the official launch of K9Assistance on 21 February 2021 via Facebook Live, audiences were greeted by our four passionate Directors as well as our two Ambassadors, Elke and Lucy.

As an advocate of genuine inclusivity, Daniel Yong, a sign language interpreter was engaged to allow d/Deaf persons and persons who are hard-of-hearing to access the information about Assistance Dogs and to learn how Singapore's first and currently the only Assistance Dog that is not a guide dog, helps her handler Dawn-joy Leong.

In conjunction with the launch event, an online fund-raising campaign on Giving.sg was also created. Donors who made a donation to K9Assistance during the event were given a specially designed, limited edition tote bag with Lucy and Elke. The event was very successful and the launch video garnered over 1,000 views.



Visual of our two Ambassadors featured in the Official Launch of K9Assistance on 21 February 2021



"The Give The Gift Of Dignity, Barrier Free!" Video

A light-hearted video titled "Give The Gift Of Dignity, Barrier Free!" featured how our Ambassador dog Lucy helps Dawn who is autistic, overcome her sensory anxiety outside her controlled environment to venture courageously into public places.

Lucy is trained to sense the emotional wellbeing of Dawn and provide warnings, thus preventing sensory overload. Besides the practical tasks, Lucy also serves to facilitate social interactions and empowers Dawn to live life to the fullest.

Through this video, it shows when public are accepting of Assistance Dogs and their handlers, they could facilitate and encourage better quality of life for persons with disabilities, thus enabling them to be contributory forces for good in society.

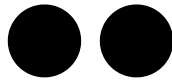
Catch this lovely video produced by our two passionate volunteers Peter Sau and Tan Beng Tian on our newly launch K9Assistance website: <http://www.k9assistance.sg> and share it with your friends!



Who We Are About Assistance Dogs Blog Gallery Get in Touch Donate



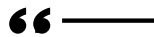
Screenshot of "Give The Gift Of Dignity, Barrier Free! " video on K9Assistance's website



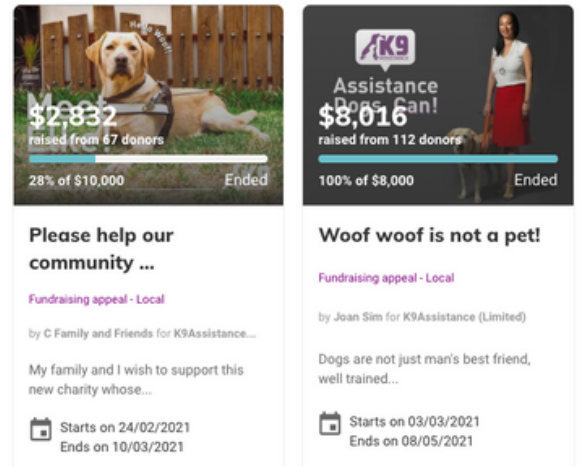
Donors Recognition

In our infant year of establishment, K9Assistance was very fortunate and grateful to receive an outright donation from the Embassy of Ireland, Singapore and the support of two individuals, Ms Joan Sim and Mr Joshua Chegne who assisted us to raise the much-needed funds via the online donation platform Giving.sg.

Our heartfelt appreciation to each and every one of our donors on Giving.sg, thank you for believing in our mission and together, we can create a more inclusive society for Singapore.



Facebook post on Irish Embassy, Ambassador Pat Bourne and Deputy Head of Mission Aislinn Dwyer with K9Assistance Chairperson, Cassandra Chiu and her Guide Dog, Elke.



Screenshot of the online campaigns by our dedicated supporters, Joshua Chegne and Joan Sim respectively.



STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

Period from 3 April 2020 to 30 June 2021

INCOME

Donation income	\$17,248
Other income	\$700
Total income	\$17,948

EXPENSES

Audit fee	(\$600)
Bank Charges	(\$273)
General expenses	(\$300)
Legal and professional fee	(\$107)
Printing, stationery and postage	(\$374)
Service fee	(\$269)
Total Expenses	(\$1,923)

Surplus before tax	\$16,025
Tax expenses	(\$153)
Surplus after tax	\$15,872
Other comprehensive income	-
TOTAL COMPREHENSIVE INCOME	<u>\$15,872</u>

STATEMENT OF FINANCIAL POSITION

As at 30 June 2021

Unrestricted funds

General fund	\$15,872
	<u>\$15,872</u>

Current assets

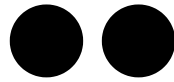
Cash and cash equivalents	\$18,725
	\$18,725

Less: Current liabilities

Accrual	\$600
Tax payable	\$153
Amount due to a director	\$2,100
	\$2,853

Net current assets	\$15,872
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Net assets	<u>\$15,872</u>
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THE YEAR AHEAD

In the new financial year, K9Assistance will have its first General Manager who will manage the day-to-day operation and kickstart a yearlong fund-raising campaign, “K9 For Good” on Giving.sg to raise awareness and support our operating costs and outreach efforts.

An online Public Perception Survey will be conducted to gather public sentiments, awareness and understanding of issues surrounding the acceptance and use of Assistance Dogs to help persons with disabilities improve their quality of life. The survey findings will be shared subsequently with various stakeholders and interested parties. We aim to start engaging partners to gain acceptance of Assistance Dogs on public transport, at public spaces and in food establishments.

In addition, we will be dedicating our resources on public education through communications materials such as videos, talks, posts, etc. to educate and reach out to public, potential users and businesses on Assistance Dogs for persons with disabilities in Singapore. We believe that with a significant amount of society who would say yes to Assistance Dogs, we would achieve a huge step forward in making a difference for persons with disabilities and thus, improving their quality of life via Assistance Dogs. Give the gift of dignify, barrier-free!



K9Assistance (Limited)

19 TANGLIN ROAD

#04-01B TANGLIN SHOPPING CENTRE SINGAPORE 247909

WEBSITE: WWW.K9ASSISTANCE.SG